

## Verifiable CPD Courses and Exams

CPD Name	Aims and Objectives	Outcomes
Handling Complaints	By reading this verifiable CPD article you will know how to handle complaints within the dental practice and be able to identify ways to reduce the risk of complaints.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: Demonstrate an understanding of principle five of the GDC Standards for Dental Professionals and meet the higher level learning outcome “Effective communication with patients, the dental team, and others across dentistry, including when obtaining consent, dealing with complaints, and raising concerns when patients are at risk.”; identify the professional responsibility of the dental professional in handling complaints; recognise why patients may complain and measures that can be taken to reduce the risk of complaints; identify the key aspects of a clear and effective complaints procedure; identify where to send patients for help and advice regarding NHS and private complaints if a satisfactory solution cannot be reached within the dental practice; and, complete a questionnaire, scoring more than 70%.
Record Keeping - Legal and Ethical Core Subject	Completion of this verifiable CPD will increase your knowledge of record keeping and the legal aspects relating to record keeping in dentistry.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: demonstrate an understanding of principle four of the GDC Standards for Dental Professionals to “Maintain and protect patients’ information”; recognise the key reasons of keeping accurate dental records; identify some of the legislation that relates to keeping dental records; recognise some of the CQC requirements for dental records; Identify the items that may be included in dental records; identify key points related to maintaining computerized records; and complete a questionnaire, scoring more than 70%.
The Process of Instrument Decontamination- Core Subject	Completion of this article will reinforce the processes involved in dental instrument decontamination using essential quality requirements and best practice recommendations contained within HTM 01-05 and other relevant documents.	On completion of this verifiable CPD article the participant will be able to demonstrate, through the completion of a questionnaire, the ability to: be able to define what decontamination is; be able to distinguish between essential quality requirements and best practice recommendations relating to the decontamination of a dental instrument; be able to identify the decontamination processes of an instrument; be able to identify the methods of pre-cleaning and sterilisation used in general dental practice; be able to identify the limitations of manual cleaning prior to sterilisation and how it is performed; be able to demonstrate knowledge on the safe storage of instruments to prevent bacterial re-colonisation; and, be able to

		identify where to access additional information on decontamination in primary dental care practice.
Radiography Protection - IRR(99) and IR(ME)R 2000 (Core Subject)	Completion of this article will increase your knowledge of the legislation relating to ionising radiation in dental practice and record keeping and training.	On completion of this verifiable CPD article the participant will be able to demonstrate, through the completion of a questionnaire, the ability to: explain some of the requirements of the IRR99 regulations; explain some of the requirements of the Ionising Radiation Regulations 2000 (IR(ME)R); demonstrate knowledge of some of the required documents in the radiation protection file and demonstrate knowledge of the training required for dental radiography.
The Mental Capacity Act and the Dental Management of Patients with Dementia	Completion of this verifiable CPD article will increase your understanding of the different types of dementia and the Mental Capacity Act.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: Be able to define the different types of dementia; recall some of the statistics relating to dementia; recognise the symptoms of the different types of dementia; identify some of the potential dental problems and their management in patients with dementia; know the five principles of the Mental Capacity Act (2005); know the principles of how to assess capacity and ability to consent to treatment; demonstrate knowledge of the two types of Lasting Power of Attorney; and, pass an assessment, scoring over 70%.
The Recognition of Eating Disorders and the Dental Implications	Completion of this verifiable CPD article will increase your understanding of eating disorders and their dental implications.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: be able to define eating disorders; recognise the characteristics of Anorexia Nervosa; recognise the characteristics of Bulimia; recognise the characteristics of Binge Eating Disorder; identify some of the less common eating disorders; identify some of the medical complications of eating disorders; identify some of the oral manifestations of eating disorders; demonstrate knowledge of how to approach discussing eating disorders with the patient; and, pass an assessment, scoring over 70%
Cardiac Medical Emergencies Including CPR and the use of an AED- Core Subject	Completion of this verifiable CPD article will increase and refresh your understanding of the symptoms and treatment of angina, stroke and cardiac arrest.	On completion of this verifiable CPD article the participant will be able to demonstrate, through the completion of a questionnaire, the ability to: Be able to identify the Resuscitation Primary Dental Care Quality Standards relating to cardiopulmonary resuscitation practice and training; be able to identify the causes and symptoms of angina, stroke and cardiac arrest; be able to identify the drugs required from the emergency drugs kit for angina, stroke and cardiac arrest; know how to administer Cardiopulmonary Resuscitation (CPR) and use an Automated External Defibrillator (AED); and, pass an assessment, scoring over 70%.
Medical Emergencies and GDC Guidelines - Core Subject	Completion of this verifiable CPD article will increase and refresh your understanding of the symptoms and treatment of anaphylaxis, fainting, hypoglycaemia, seizures and increase your knowledge of the	On completion of this verifiable CPD article the participant will be able to demonstrate, through the completion of a questionnaire, the ability to: have knowledge of the guidelines provided by the GDC in respect of equipment and scope of practice; be able to identify the causes and symptoms of anaphylaxis, fainting, hypoglycaemia and seizures and be able to identify the drugs required from the emergency drugs kit for anaphylaxis, fainting, hypoglycaemia and seizures.

	GDC guidelines on medical emergencies.	
Lesions and Common Conditions Affecting the Tongue	Completion of this article will increase your knowledge of some of the lesions and common conditions which affect the tongue.	On completion of this verifiable CPD article, the participant will be able to demonstrate, through the completion of a questionnaire, the ability to: Demonstrate knowledge of tongue anatomy; identify common conditions affecting the tongue and their causes; be able to identify which lesions may show signs of malignancy; know when to refer a patient for further investigation; and, pass an online assessment, scoring more than 70%.
Safeguarding Vulnerable Adults Level 2 Refresher	By reading this verifiable CPD article you will be more aware of the dental team's role in safeguarding vulnerable adults.	On completion of this verifiable CPD article, the participant will be able to demonstrate, through completion of a questionnaire, the ability to: Identify the role of the dental care professionals responsibilities towards safeguarding vulnerable adults; identify some of the regulations and legislation concerning the safeguarding of vulnerable adults ; identify the different categories of abuse; know the stages involved in raising a concern when a dental professional has a concern about a vulnerable adult; and, identify the principles of information sharing.
Safeguarding Children Level 2 Refresher Part 1	By reading this verifiable CPD article you will understand the terms 'safeguarding' and 'looked after child', and know the standards, regulations and laws surrounding the safeguarding of children.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: Understand the terms 'safeguarding' and 'looked after child'; identify the regulations and legislation surrounding safeguarding children; know the General Dental Council and Care Quality Standards for safeguarding children; recognise how certain individuals or groups of children may be more vulnerable to abuse or neglect; and, pass an on-line assessment, scoring over 70%.
Safeguarding Children Level 2 Refresher Part 2	By reading this verifiable CPD article you will understand the importance of the role of the dental care professional in safeguarding children.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: identify the role of the dental care professional in safeguarding children; identify the different categories of abuse; identify the key points to consider when assessing a child ; identify the stages involved when a dental professional has a concern about a child ; identify how to record and share relevant information appropriately with other teams; and, pass an on-line assessment, scoring over 70%.
Oral Cancer - Improving Early Detection and the Role of the Dental Team	By reading this verifiable CPD article you will be able to increase your knowledge on oral cancer and the importance of early detection.	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: Recognise the role of the dental team in detecting the early signs of cancer or pre-cancer; identify patients that may be considered to be at an increased risk of oral cancer; identify the potential signs and symptoms of oral cancer; and, know the criteria for referral following the National Institute of Clinical Excellence (NICE) Guidelines.
Hand Hygiene - Disinfection and	By reading this verifiable CPD article you will be informed of the importance of hand hygiene and	On completion of this verifiable CPD article the participant will be able to demonstrate, through completion of a questionnaire, the ability to: Understand the principles of hand hygiene; demonstrate

Decontamination Core Subject	be able to describe the equipment required and the techniques involved.	knowledge of the equipment required for hand hygiene; understand the importance of hand care within hand hygiene; and, demonstrate knowledge of the correct hand hygiene techniques.
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